



IT Services for Referral Networking Organization

PROJECT DETAILS

 IT Consulting & SI

 Jan. 2020 - Jun. 2021

 Less than \$10,000



"Their team was really good at what they do."

PROJECT SUMMARY

Win-Pro Consultancy Pts provided IT services for a referral networking organization. They assisted the client with their IT-related needs and issues.

PROJECT FEEDBACK

With Win-Pro Consultancy Pte's help, the client saw an increase in business efficiency. The team impressed with their industry knowledge, hands-on approach, and ability to rectify problems promptly. Customers can expect a professional and skilled partner, who delivers reliable work.

The Client

Please describe your company and your position there.

I am the Head of Operations for BNI Singapore supporting over 1200+ business owners. BNI is the world's largest referral organisation supporting 286,000 business owners in their business locally and overseas.



Jonathon Chua

Head of Operations, BNI
Singapore



Business Services



1-10 Employees

The Challenge

For what projects/services did your company hire Win-Pro Consultancy Pte Ltd?

We hired Win Pro to assist in our IT service and program.

CLIENT RATING

5.0

Overall Score

Quality: 4.5

Schedule: 5.0

Cost: 4.5

Would Refer: 5.0



The Approach

How did you select this vendor and what were the deciding factors?

We choose Win Pro because of the testimonials by our business associates

Describe the project in detail and walk through the stages of the project.

The team were very hands on and provided a hotline to rectify any issues

How many resources from the vendor's team worked with you, and what were their positions?

There were 2 other consultants working with us

The Outcome

Can you share any outcomes from the project that demonstrate progress or success?

Increase my IT work efficiency

How effective was the workflow between your team and theirs?

Most communication is via phone and WhatsApp. The schedule was being met.

What did you find most impressive or unique about this company?

Their focus on customer service is their core value





Are there any areas for improvement or something they could have done differently?

No. Their team was really good at what they do.

